

Police and Victim Services

INTRODUCTION

The Delaware Grief Awareness Consortium provides this updated directory of resources for use by all Delawareans who are experiencing loss and grief as well as by their family members, friends and counselors. Our hope is that this directory will lead you to resources available in your local community that will help you understand your thoughts and processes common in grieving the loss of a loved one and that will provide you an opportunity to share your feelings with others who understand and can provide support.

In this edition, we have divided the directory into distinct groups of services so that you may access them easily and quickly.

Crisis and Mental Health Services and **Police and Victim Services** are designed to address your immediate and acute short-term needs for information and support. The primary focus of the agencies listed is to provide for your safety and immediate well-being during and after crisis. Some of these services consist of phone support only, while others may provide face-to-face support, though, typically for a short period of time.

Grief Support Groups and Services are listed separately by county. These include group programs that may be conducted over weeks or on an ongoing basis. Some organizations provide one-on-one or family support. It is important to call or email the organization providing the support service to confirm the location and time of support group programs. Group support services are designed to help those who are grieving a loss by working with you through this difficult time. These services often connect you with others who are going through similar situations and experiences in a support group setting. You may also receive written materials and referrals to other organizations, such as those listed in the **Service Agencies** section. Support services are designed to offer guidance to you as you negotiate the normal, but often difficult and painful path through your grief.

Over the last couple of years, we have expanded our listing of **Books for Children and Adults** as well as **Internet Resources**. Many of these library listings are available locally. We would like to acknowledge the wonderful support of the Christiana Care Health System librarians in adding many new books that are available to the public on loan at their three libraries.

When significant sources of stress occur simultaneously, complicating your grief, or the loss has a significant and enduring impact on your life that makes it difficult to function at work, school, or home, you may need to find help from a mental health nurse practitioner, counselor, therapist, psychologist or psychiatrist. Treatment will be individualized to your needs and may include individual, family or group therapy.

Disclaimer

The listings in this directory are meant to be as accurate, up-to-date and complete as possible. The Delaware Grief Awareness Consortium does not intend for this to be a recommendation of specific services for specific individuals or families. There is no rating system and we do not have the capacity to evaluate each program or agency. We solely strive to bring as much information to you as possible with regard to the services and resources available for those who are grieving. You are welcome to print this directory for personal use or for use by your clients, but this information cannot be sold. The Delaware Grief Awareness Consortium reference should be retained. Please send any changes or additions to www.degac.org.

Police and Victim Services

Delaware State Police Victim Services/Delaware Victim Center

24 hour toll free hotline 1-800-VICTIM-1

Troop 2, 100 Lagrange Avenue, Newark, DE 19702, (302) 834-2626 x 236

Troop 3, 3036 Upper King Road, Dover, DE, (302) 697-4454 x 206

Troop 4, 23652 Shortly Road, Georgetown, DE 19947, (302) 856-5850 x 253

Troop 5, 9265 Public Safety Way, Bridgeville, DE 19933, (302) 337-1008

Troop 6, 3301 Kirkwood Highway, Wilmington, DE 19808, (302) 633-5000 x 229

Troop 9, 414 Main Street, PO Box 627, Odessa, DE 19730, (302) 378-5749 x 221

Milford State Service Center, 13 S W. Front Street, Suite 105, Milford, DE 19963, (302) 422-1562

Area Served: Statewide

Hours of Operation: 24 hours, 7 days a week

Provide crisis intervention, information and referrals. Available to respond to crime scenes, hospitals, and homes at the request of the investigating police agency.

Department of Justice

Wilmington: 820 N. French Street, Wilmington, DE (302) 577-8500, Fax (302) 577-2496

Kent County: 102 W. Water Street, Dover, DE (302) 739-4211, Fax (302) 739-6727

Sussex County: 114 Market Street, Georgetown, DE (302) 856-5353, Fax (302) 856-5369

Toll Free Line – 1-(800) 870-1790

Spanish Assistance Line – 1-(877) 851-0482

Area Served: Statewide

Hours of Operation: 8:00 – 5:00 M-F

Victim-Witness Assistance Program: Social workers and victim service specialists provide information and support to victims of crime during prosecution. All victims and witnesses receive information about status of the case, available resources, crisis counseling and restitution, and assistance with filing for Violent Crimes Compensation. Social workers provide supportive services and court accompaniment.

Dover Police Department Victim Services

400 S. Queen Street, Dover, DE

(302) 736-5064

www.doverpolice.org

Area Served: Dover

Hours of Operation: 24 hours, 7 days a week

Law enforcement based services for crime victims and survivors. Provide death notifications, bereavement support, and crisis intervention for surviving family members and friends in cases of fatal accidents, homicides, suicides and other deaths. Referrals to community services, criminal justice informational updates, assistance with filing court related paperwork and other services.

Newark Police Department Victim Services Unit

220 S. Main Street, Newark, DE 19711

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Contact: Susan Alfree
(302) 366-7110 ext. 137
Emergencies: 911

Area Served: City of Newark
Hours of Operation: Variable, full-time

Social work services to victims and witnesses of violent crime including (but not limited to): crisis intervention, information and support for the court process, assistance applying for Violent Crimes Compensation, information and referrals for community based services, court accompaniment, assistance with court related paperwork, personal and telephone follow up, police department liaison.

New Castle County Police Department Victim Services Unit

3601 N. DuPont Highway, New Castle, DE
(302) 395-8193 or (302) 395-8135
(302) 395-8117 (Spanish)
Emergencies: 911

Area Served: New Castle County
Hours of Operation: 8:00 – 4:00, M-F

Provide support and information to crime victims and their family members within the New Castle County Police jurisdiction. Services include crisis intervention, information about case status, education and information about the criminal justice system including the Protection from Abuse process, court accompaniment, assistance with filing Violent Crimes Compensation Board claims and referrals to private counselors and social service agencies.

Wilmington Police Department Victim Services Unit

300 Walnut Street, Wilmington, DE
Contact: Stephanie Hamilton
(302) 576-3622 - Victim Services Coordinator
(302) 576-3665 – Bi-lingual Caseworker
(302) 576-3648 – Domestic Violence Coordinator

Area Served: Wilmington
Hours of Operation: 8:30 – 4:30, M-F

Social work services to victims of various crimes, especially those with injury. Information and support for dealing with court processes. Help in applying for victims compensation. Provides Liaison with law enforcement, public education and advocacy on victim's issues.

Child Development Community Policing (CDCP) Program

(302)576-3183 Monday through Friday
Area Served: Wilmington

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The Child Development Community Policing (CDCP) Program is a partnership between Wilmington Police Department and mental health professionals. The CD-CP provides free, trauma-response and community-based, prevention counseling for children and their families when children may have been exposed to potentially traumatic events.

Delaware HelpLine 211

Dial 2-1-1 for telephone assistance with health and social service questions

www.delaware211.org

Area served: Statewide

Hours of operation: 8:00 am to 8:00pm, Monday through Friday

For telephone or computer assistance with questions related to health and social services.